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Stress on citizen centric mechanism



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Guwahati is opening a two days conference on Thursday where the citizen centric delivery system in the north eastern region gets top priority.

Chief Minister Sarbanand Sonowal opened the summit [\(/taxonomy/term/1971\)](#) attended by the eight states of north eastern states apart from West Bengal, Bihar, Odisha and Jharkhand.

Talking to Assam Times, officials here said in Guwahati that the huge summit [\(/taxonomy/term/1971\)](#) will aim at creating a common platform to share experiences in the formulation and implementation of citizen-centric governance.

“ It also would help us improve public service delivery through e-Governance, transparent, accountable and citizen-friendly effective administration,” said the organizers.

The dominating agenda would be the Path Breaking [\(/taxonomy/term/1794\)](#) and High Impact Initiatives in Citizen-Centric Services Delivery System

[\(/taxonomy/term/1705\)](#).

Five sessions are on the agenda on Thursday. The first session will deal [\(/taxonomy/term/1922\)](#) with transformational e-initiatives in ahealth and education [\(/taxonomy/term/1623\)](#) sectors. It comprise presentation on e-Education [\(/taxonomy/term/1623\)](#) and e-Health [\(/taxonomy/term/51\)](#) from governments of Odisha and Tripura [\(/taxonomy/term/1738\)](#) respectively.

Second session is on e-office implementation which aims at supporting governance by achieving a simplified, responsive, effective and transparent working in Government offices and web based grievance portal. It would be followed by a panel discussion on vision on digital transformation.



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